



**Commonwealth of Kentucky
Stakeholder Advisory Forum**
November 1, 2018

Stakeholder Advisory Forum Agenda

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Introduction & Welcome	<ul style="list-style-type: none">• Program Manager Introduction• Overview of the Stakeholder Advisory Forum
Updates from Commonwealth	<ul style="list-style-type: none">• Substance Use Disorder Treatment Update from Van Ingram• Status of Kentucky HEALTH Program• Copayment Updated Resources Available
Kentucky HEALTH Overview	<ul style="list-style-type: none">• Kentucky HEALTH Covered Populations• Kentucky HEALTH Components
Kentucky Online Gateway (KOG)	<ul style="list-style-type: none">• Kentucky Online Gateway (KOG) & Resources
Available Resources	<ul style="list-style-type: none">• Internet Access in the Community: Libraries• Pulse Newsletter• Social Media: Facebook and Twitter
Program Readiness	<ul style="list-style-type: none">• Beneficiaries• Businesses and Community-based Organizations
Questions & Answers	<ul style="list-style-type: none">• Live Questions & Answers

Introduction & Welcome

Stakeholder Advisory Forum Purpose

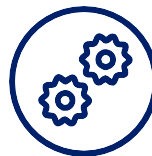
What



Stakeholder Advisory Forums are set-up to help with the Medicaid transformation. These forums will include:

- updates on implementation activities
- live system demonstrations
- overviews of draft communications
- responses to questions about operationalizing specific policies
- notice of upcoming communications from the Commonwealth to beneficiaries
- topics brought forth by forum participants

Why



Provide an avenue for constructive feedback and solutions to help ensure a successful transition for eligible Medicaid beneficiaries

How



Moving forward, contact KYHealthTeam@KY.gov to be included on future communications regarding these meetings

Stakeholder Advisory Forum Schedule

When



March 8th
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601



August 2nd
1:00 PM CST



Green River ADD
300 Gradd Way, Owensboro, KY 42301



April 5th
1:00 PM EST



Kentucky Career Center
600 West Cedar St. Room 111, Louisville, KY 40202



September 6th
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601



May 3rd
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601



October 4th
1:00 PM EST



Center for Rural Dev. Ballroom
2292 US-27 #300, Somerset, KY 42501



June 7th
1:00 PM EST



Covington - Radisson Hotel
668 W 5th Street, Covington, KY 41011



November 1st
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601



July 12th
1:00 PM EST



Ashland Community & Technical College
LRC Building Room L275, Ashland, KY 41101



December 6th
1:00 PM EST



KY Transportation Cabinet Auditorium
200 Metro St, Frankfort, KY 40601

Updates from the Commonwealth



The Centers for Medicare and Medicaid Services announced the **approval of the Substance Use Disorder (SUD) treatment components** of the Kentucky HEALTH program.

Questions

What is changing about Substance Use Disorder treatment?

Current Medicaid benefits provide a full range of care, including residential treatment options.

The Kentucky HEALTH waiver:

- Expands access to SUD providers
- Allows Medicaid to reimburse for short-term residential stays (up to 30 days) in an IMD facility
- Adds coverage for methadone

Raising the standard of care will improve treatment and outcomes for substance use disorder (SUD).

Program Objectives

- Access to critical levels of care for OUD and other SUDs
- Use evidence-based, SUD-specific patient placement criteria
- Use of nationally recognized, SUD-specific program standards to set provider qualifications for residential treatment facilities
- Sufficient provider capacity at critical levels of care, including for medication assisted treatment for OUD
- Implementation of comprehensive treatment and prevention strategies to address opioid abuse and OUD
- Improved care coordination and transitions between levels of care

What this means for beneficiaries

- Expands access to SUD providers
- Allows Medicaid to reimburse for **short-term residential stays** (up to 30 days) in mental health facilities
- **Adds coverage for methadone** (a form of medication assisted treatment not currently covered under Kentucky Medicaid)
- Builds a network of providers with an **established level of care** for SUD treatment
- Improves access to **enhanced mental health** and **substance use services**
- Provides coverage for residential treatment facilities with **more bed capacity** (current policy limits coverage to 16 beds)
- Elevates program standards for the **types of services, hours of clinical care, and credentials of staff** for residential treatment settings

July

1. A judge **vacated** the approval of Kentucky HEALTH and asked CMS to consider how Kentucky HEALTH policies will meet the goals of Medicaid.
2. CMS (not the state) re-opened the waiver documents for a **federal comment period** to allow public comments prior to their reconsideration of Kentucky HEALTH.
3. The comment period ended on August 18, 2018. CMS will **consider the comments** as part of their decision process.

Next Steps

The Commonwealth continues to collaborate with CMS as the agency reconsiders the Kentucky HEALTH program.

Kentucky HEALTH will drive **better health, wellness, education and employment outcomes** for our recipients with this holistic approach and create financial **sustainability** for the Medicaid program.

Copayment Updated Resources

Overview of Kentucky Medicaid Copay Policy
Update for Beneficiaries

Copay policy update:
Starting January 1, 2019, Medicaid beneficiaries will need to pay copays for some services.

Preventive services DO NOT HAVE COPAYS. Preventive services include screenings, check-ups, and patient counseling to prevent illnesses, disease, or other health problems.

Note: This copay policy will begin on January 1, 2019, even if the Kentucky HEALTH program has not started.

What services require a copay beginning January 1, 2019?

Service or Item	Copay
Generic drug	\$1
Brand name drug that does not have a generic	\$1
Brand name drug that has a generic version available	\$4
Specialty visits (Chiropractor, Dental, Vision, Podiatry (foot))	\$3
Therapy services (Physical therapy, Speech therapy, Occupational therapy)	\$3
Office visit (With a physician, physician's assistant, advanced registered nurse practitioner, certified pediatric and family nurse practitioner, nurse midwife, or any behavioral health professional)	\$3
Laboratory, diagnostic, or x-ray service	\$3
Outpatient hospital service	\$4
Durable medical equipment	\$4
Outpatient surgery (ambulatory surgical center)	\$4
Emergency room visit for a non-emergency service	\$8
Inpatient services (Hospital admission or Mental health/Substance abuse admission)	\$50

If you have questions, please contact your Managed Care Organization (MCO)

1-855-300-5528	1-855-690-7784	1-855-852-7005	1-800-578-0603	1-877-389-9457
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Kentucky Medicaid Copay Policy
Update for Providers

Beginning on January 1, 2019, all Managed Care Organizations (MCOs) and providers will be required to charge copays for specific non-preventative services given to some Kentucky Medicaid beneficiaries.

Note: This copay policy will begin on January 1, 2019, whether or not the Kentucky HEALTH program has been implemented.

Frequently Asked Questions (FAQs)
These FAQs refer to the policy that takes effect January 1, 2019

- How will providers know if a beneficiary has a copay? Providers should check the Copay Indicator and whether someone has met their cost sharing limit on [KYHealth \(KYHHS.com/KYHHS/medicaid\)](#) to see if they need to collect a copay. If the beneficiary is subject to copays and has not met their cost sharing limit for the quarter, the provider should collect a copay. Please see pages 3 and 4 of the Managed Care Copayment FAQ & Quick Reference Guide for Providers for more information and detailed screenshots showing how to check these indicators.

Note: If the beneficiary has reached their cost sharing limit for the quarter, the provider must waive the copay. In these instances, the provider will be fully reimbursed for the service.
- Are any services exempt from copays? Exemptions may apply, but are not limited, to:
 - Emergency services
 - Some family planning services
 - Preventive services
- Are any beneficiaries exempt from copays? Exemptions may apply, but are not limited, to:
 - Foster children
 - Children enrolled in Medicaid
 - Pregnant women (includes 60-day period after pregnancy ends)
 - Kentucky Medicaid beneficiaries who have reached their cost share limit for the quarter
 - Individuals receiving hospice care

Note: Kentucky Medicaid beneficiaries receiving healthcare services through the Fee-for-Service model have already been paying copays. The policy taking effect on January 1, 2019 is applying that existing copay structure to all Kentucky Medicaid beneficiaries.

In addition, children receiving benefits through the Kentucky Children's Health Insurance Program (KCHIP) already have copays. This policy will not change anything for KCHIP participants.

[More FAQs](#)

1-855-300-5528	1-855-690-7784	1-855-852-7005	1-800-578-0603	1-877-389-9457
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Overview of Kentucky Medicaid Copay Policy: Update for Beneficiaries

- Copay policy update
- Services and items requiring a copay
- MCO contact information
- Frequently Asked Questions
- Federal Poverty Level Chart

Kentucky Medicaid Copay Policy: Update for Providers

- Services and items requiring a copay
- Frequently Asked Questions

Kentucky HEALTH Overview

Medicaid Populations NOT included in Kentucky HEALTH

Traditional Medicaid (*Aged, Blind & Disabled*)

Age 65 or older

Blind

Disabled

Recipient of Medicare

Resident of nursing facilities or Intermediate Care Facilities for Individuals with Developmental Disabilities

Currently in foster care or receiving subsidized adoption

Participant in breast or cervical cancer treatment Program

Supplemental Security Insurance recipient

Working disabled adult in Medicaid buy-in

Recipient of home and community based services waiver

Medicaid Populations INCLUDED in Kentucky HEALTH

Non-Disabled Adults & Children
(*Individuals covered before expansion, pregnant women, children, former foster youth up to age 26 & adult expansion population*)

Income-Eligible Parents/Guardians

- Premiums or Copays
- No Change in Benefits (continue to get vision and dental through MCO)
- Community Engagement required, unless primary caretaker of dependent

Income-Eligible Adults

- Premiums or Copays
- Vision and Dental available through My Rewards Account
- Community Engagement required, unless primary caretaker of dependent

Pregnant Women & Children (Traditional Medicaid and KCHIP)

- No Premiums
- No Change in Benefits
- Community Engagement initiative not required

Medically Frail Adults & Former Foster Youth up to Age 26

- Optional Premiums (for access to My Rewards)
- No Change in Benefits
- Community Engagement initiative not required

What is the Kentucky HEALTH Program?

Kentucky HEALTH includes different components, detailed below:

Cost Sharing

Introduces beneficiaries to making on time monthly premiums

Deductible Account

Empowers individuals to make informed healthcare decisions

My Rewards Account

Provides rewards for beneficiaries to improve their health, engage in their communities, and improve job skills



KI-HIPP Kentucky Integrated- Health Insurance Premium Payments program

Provides a path for the Commonwealth to pay a portion of a beneficiary's premium if Employer-Sponsored Insurance is available

PATH Community Engagement Program

Promotes education, employment, community connection, caregiving, training, and skills improvement



FYI

More information about these key components of the Kentucky HEALTH program may be found online at KentuckyHEALTH.ky.gov.

Kentucky HEALTH Eligibility



Categories of Eligibility

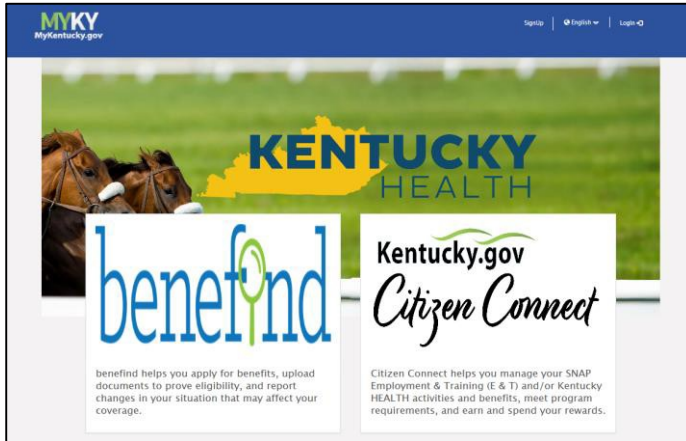
*If paying premiums
 **If no penalty when pregnancy reported

		Children	Pregnant Women	Former Foster Youth (up to age 26)	Medically Frail	Income-Eligible Caretaker of a Child	Income-Eligible Adults
Parts of Kentucky HEALTH	State Plan (benefits)	✓	✓	✓	✓	✓	Alternative Benefit Plan
	My Rewards Account (MRA)		✓ **	✓ *	✓ *	✓ *	✓ *
	Deductible Account		Yes, but inactive through 60-days post partum period	✓	✓	✓	✓
	Cost Sharing: Premiums			Optional (gives access to MRA)	Optional (gives access to MRA)	✓	✓
	PATH Community Engagement					✓	✓
	KI-HIPP (Premium Assistance)		Optional	Optional	Optional	✓	✓

Kentucky Online Gateway (KOG)

Kentucky Online Gateway (KOG)

Potential Kentucky HEALTH beneficiaries are encouraged to create a KOG account to manage the services they receive from the Commonwealth

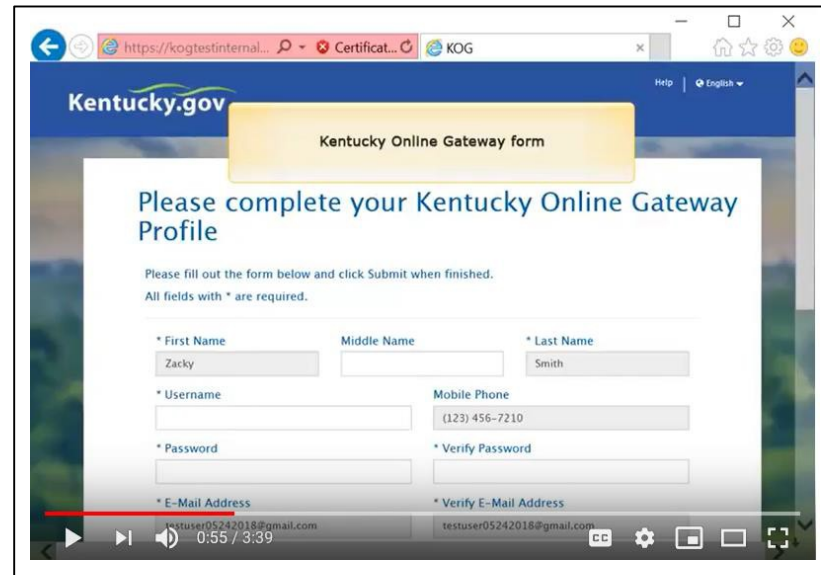
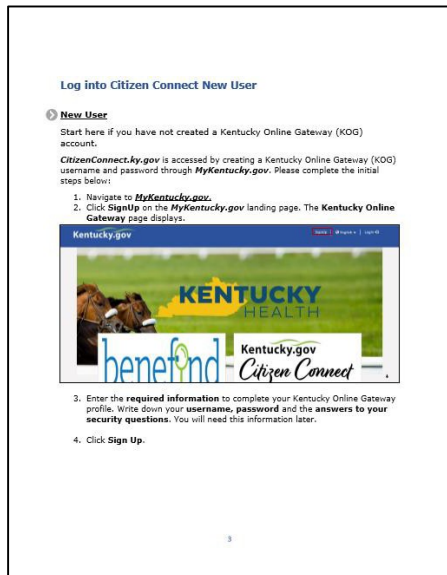


The Kentucky Online Gateway is a **single sign-on, secure way to log in** to websites owned by the Commonwealth of Kentucky, including **Citizen Connect** and **Business Connect**.

MyKentucky.gov

Instructions

- 1 Sign up for a KOG account and complete your profile
- 2 Activate your KOG account by clicking on the link in the confirmation email
- 3 Verify your account and add security questions



[Quick Reference Guide: Citizen Connect](#)

- How to create a KOG account and log in to Citizen Connect (new user)
- How to log in to Citizen Connect (returning user)
- How to report hours for PATH Community Engagement
- How to Request Good Cause
- How to Search for an opportunity

[Video: Kentucky Online Gateway Login](#)

- How to create a KOG account (new user)
- How to complete the KOG profile for community partners to use Business Connect

Available Resources

Internet Access in the Community: Libraries

Paul Sawyer Public Library

319 Wapping Street
Frankfort, KY

Contact:

<https://www.pspl.org/>

(502) 352-2665

Hours:

M-Th 9 AM – 8 PM

F 9 AM – 6 PM

Sat 9 AM – 5 PM

Sun 1 PM – 5 PM

Hotspot check-out:

<https://www.pspl.org/hotspots/>

One-on-One Technology Sessions:

<https://www.pspl.org/oneonetechnologiesessions/>



The Pulse Newsletter

The Kentucky HEALTH team publishes a newsletter for all interested stakeholders to share key project updates and resources.

Hear directly from the Kentucky HEALTH leadership



Find out about upcoming events around the Commonwealth

Find out about recently published resources



FYI

To sign up for the Kentucky HEALTH Pulse, visit our website: **KentuckyHEALTH.ky.gov** and sign up through the subscription box or on the [Stay Connected](#) page.

Follow Kentucky HEALTH on Social Media

The Kentucky HEALTH website and social media pages are updated regularly with information about how the legal decision affects beneficiaries, providers, and other stakeholders. The pages will continue to receive updates as we work with CMS through the re-consideration process.



Facebook: **@KentuckyHEALTH1**



Twitter: **@KentuckyHEALTH1**

Program Readiness

Program Readiness

It is important that beneficiaries, businesses, and community-based organizations are prepared when Kentucky HEALTH begins.

Reminders for Beneficiaries

- ❑ Visit benefind.ky.gov to make sure your contact information, especially your mailing address and email, is up-to-date. Make sure to opt in to receive email updates about Kentucky HEALTH.
- ❑ Earn My Rewards dollars **now** that can be used when Kentucky HEALTH starts.
 - ❑ Take online courses at CitizenConnect.ky.gov
 - ❑ Access preventive care
 - ❑ Complete approved activities

Reminders for Businesses/Community-Based Organizations

- ❑ Identify opportunities within your organization that could help you meet your mission and help beneficiaries engage in their community, learn and develop skills: health, wellness, or financial literacy courses, volunteer opportunities, or jobs.
- ❑ Onboard onto Business Connect
- ❑ Upload opportunities in Business Connect (Instructional videos on [the Businesses & Non-profits Resources page on the Kentucky HEALTH website](#))

Questions & Answers

Thank you! We'll see you next time.

Date: December 6, 2018

Location: Kentucky Transportation Cabinet Auditorium

200 Mero St, Frankfort, KY 40601

Time: 1:00 PM EST

Appendix

What does this legal decision mean for beneficiaries?

- As of July 1, 2018, beneficiaries' benefits will continue as they were prior to July 1, 2018 with no changes.

What do beneficiaries need to do?

- Beneficiaries are **not** required to do anything at this time.
- Beneficiaries and their eligible family members can continue to access medically necessary and preventive healthcare services, as well as vision, dental, and non-emergency medical transportation.

What happens if a beneficiary already paid a premium for July?

- If beneficiaries already paid a premium, they can either ask for it to be used to pay the next premium when it becomes due, or they can ask for a refund.
- If beneficiaries ask for a refund, their MCO will send it within 30 days of the request.

Do I have a PATH Community Engagement requirement?

- If you received a notice dated July 1, 2018 saying you may have a community engagement requirement, you do **not** need to do anything right now.
- There currently is **no PATH Community Engagement requirement** in any part of the Commonwealth.
- While the program has been temporarily stopped, **you should not ignore the notice**. If/when the community engagement requirement goes into effect, we want everyone to be ready for it, knowing what to do to continue getting Medicaid benefits through Kentucky HEALTH.
- Kentucky HEALTH will send a notice to beneficiaries before the PATH Community Engagement requirement begins.