

Kentucky HEALTH Notice Guide



Correspondence ID	KYH00001
Correspondence Name	Important news about Medicaid in Kentucky!
Recipients	Current Medicaid households with an individual who may be potentially eligible for Kentucky HEALTH
Date Sent	Began mailing March 5, 2018 (email sent on March 6, 2018)
Delivery Channel	Physical Mail or Email if there was an email address on file.
Spanish Version Available?	Yes – attached. This guide is also available online at https://kentuckyhealth.ky.gov/Pages/Resources.aspx
Notice Content	<p>ENGLISH VERSION TEXT:</p> <p>Important news about Medicaid in Kentucky!</p> <p>You may have heard that Kentucky is changing the way Medicaid works. Kentucky HEALTH encourages and supports activities that lead to better health and well-being.</p> <p>Please visit kentuckyhealth.ky.gov to see if you're eligible for this new program that starts in 2018. If you are eligible, you can customize your own path to better health and success.</p> <p>Also, you can start earning rewards as of January 2018!</p> <p>Watch your mailbox! You will get more information in the mail before anything changes.</p> <p>ESPAÑOL:</p> <p>Noticias importantes sobre Medicaid en Kentucky!</p> <p>Quizá ha escuchado que Kentucky está cambiando la manera en que opera el programa de Medicaid. Kentucky HEALTH promueve y apoya actividades que mejoran la salud y el bienestar de sus beneficiarios.</p>

Por favor visite kentuckyhealth.ky.gov para ver si usted es elegible para este programa que comienza en el 2018. De ser elegible podrá definir su paso hacia el éxito y mejorar su salud.

También comenzará a acumular premios a partir de enero del 2018.

¡Manténgase pendiente a su correo! Recibirá información adicional por correo antes de que comiencen los cambios del programa.

FAQs related to specific document:

1. Why did I receive this notice?

- You received this notice because you or someone in your household may be eligible for Kentucky HEALTH.
- If you or someone in your household is eligible for Kentucky HEALTH, you will get information in the mail before the program starts.
- The information will tell you more about Kentucky HEALTH, if you are eligible for it, and what you need to do.

2. What can I do now to get ready for Kentucky HEALTH?

- If you have recently moved, you should update your mailing address so you do not miss any important information.
- If you have recently moved, log in to benefind.ky.gov or call 1-855-306-8959 to update your mailing address so you do not miss any important information.
- Starting in January 2018, all adults eligible for Kentucky HEALTH may begin earning My Rewards dollars. When beneficiaries go to the dentist for a cleaning, take their dependent child in for a check-up, get a health screening, or complete other types of preventive services, they will automatically earn dollars in their My Rewards Account. Beneficiaries will receive more information about “My Rewards” soon.

3. How do I enroll?

- You will not need to re-apply for Medicaid to be enrolled in Kentucky HEALTH.
- If you are currently on Medicaid, you will get information in the mail before the program starts. If you are eligible for Kentucky HEALTH, your benefits will not change until the new program starts in July 2018. Your recertification date will stay the same as it is now.
- If you have recently moved, log in to benefind.ky.gov or call 1-855-306-8959 to update your mailing address so you do not miss any important information.
- In-person assisters will be trained on Kentucky HEALTH and able to help you. Call 1-855-459-6328 to locate an assister in your area.
- If you do not have Medicaid now, you can apply at benefind.ky.gov.

4. What is Kentucky HEALTH?

- Kentucky HEALTH is the Commonwealth's new health and well-being program for certain low-income adults and their families. The program gets its name from its mission. The word HEALTH stands for "Helping to Engage and Achieve Long Term Health."
- The goal of the program is to offer each beneficiary the ability to customize a path based on individual needs that will lead to better health, engagement in the community, improved employability, and success through long-term independence.

5. How will Kentucky HEALTH affect me?

- Kentucky HEALTH's requirements affect members differently, based on their individual situation.
- Kentucky HEALTH is designed for **working age adults and their families**. Kentucky HEALTH benefits will be available to all non-disabled Medicaid members, low-income parents, family caregivers, pregnant women, and children. Kentucky HEALTH is **not** for people who are on Medicare (over age 65) or those who are on Medicaid due to age or disability. You can go to <https://kentuckyhealth.ky.gov/Pages/Is-it-for-Me.aspx> for more information about how Kentucky HEALTH may affect you.

6. When will I be required to start completing Community Engagement requirements?

- The community engagement initiative (also known as PATH) will be rolled out by region beginning on July 1, 2018. You will receive more information about if and when you need to start your PATH participation.
- The information will give you specific resources for meeting this requirement through training, employment, education or volunteer opportunities. The state will send you notification 3 months before you are required to begin meeting PATH requirements.

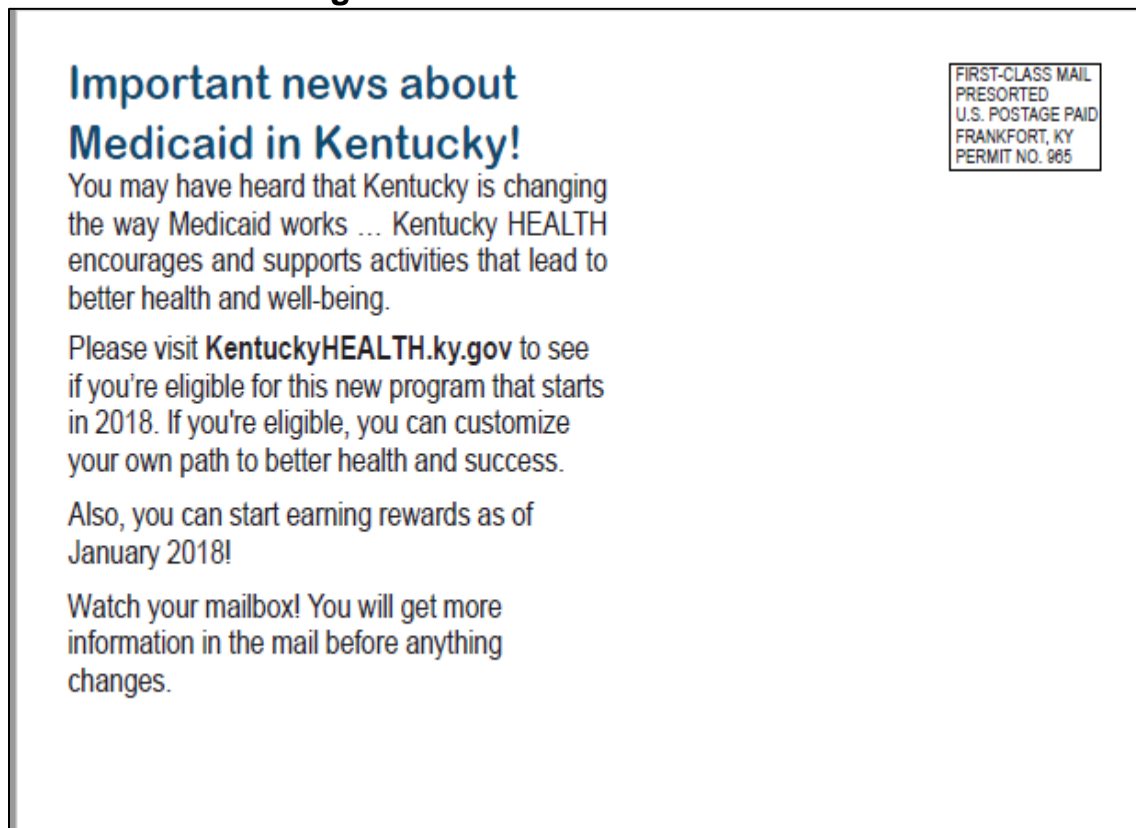
7. Where can I get more information about Kentucky HEALTH?

- Please visit kentuckyhealth.ky.gov for more information.

Postcard Front – English



Postcard Back – English



Postcard Front – Spanish



Postcard Back – Spanish

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Email – English



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KentuckyHEALTH.ky.gov 1-800-635-2570

Email – Spanish



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