



Important Update about Kentucky HEALTH

Based on a recent legal decision, changes to Medicaid under Kentucky HEALTH will **not** begin on July 1, 2018 as planned.

1. What does this mean for me?

As of July 1, 2018, your medical benefits will continue as they were prior to July 1, 2018 with no change. However, if you received a notice saying you could access vision and dental services through a My Rewards Account, you will not have access to dental and vision benefits. The legal decision has stopped the ability to use the My Rewards dollars in order to purchase dental and vision services.

If you need help finding out your current Medicaid Benefit Type, login to benefind.ky.gov. For step-by-step instructions, go to KentuckyHEALTH.ky.gov and click "How to View Benefit Type in benefind."

2. What do I need to do?

You are not required to do anything at this time. You and your eligible family members can continue to access medically necessary and preventive healthcare services. If you have already paid your premium, you will get further information from your Managed Care Organization.

3. Why isn't Kentucky HEALTH going live July 1, 2018?

Based upon a June 29, 2018 Federal Court ruling, changes to Medicaid under Kentucky HEALTH will not begin on July 1, 2018 as planned. The Commonwealth of Kentucky has halted the Kentucky HEALTH implementation that was to become effective Sunday, July 1, 2018.

4. How is the Commonwealth notifying members of this change?

At this time, the Commonwealth has posted a Kentucky HEALTH update on their website, kentuckyhealth.ky.gov. Additional notifications are planned for this week. Click on Kentucky HEALTH for more information.

5. Are any of my benefits changing? Are my dental and vision benefits the same as they were?

At this time, your medical benefits will continue as they are today with no change. However, if you received a notice saying you could access vision and dental services through a My Rewards Account, you will not have coverage for routine dental and routine vision benefits. The legal decision has stopped the ability to use the My Rewards dollars in order to purchase dental and vision services.

6. If I have an appointment with a doctor, will my benefits be correct?

Yes

7. Are premium invoices sent to me valid or will new invoices be sent to me?

Please disregard any invoice received. Also, do not send in payments for an invoice you got in the mail.

8. Should I still pay my premium for future months?

At this time, you should not get any additional invoices. Based on direction received from the Commonwealth of Kentucky, we are not currently accepting payments for Kentucky HEALTH members. We also are not sending any new invoices until directed by the Commonwealth.

9. Will I be reimbursed if I've already made my premium payment? Will you be sending me a refund?

At this time, we await guidance from the Commonwealth of Kentucky on payments collected from members, such as yourself. We understand your concern and will work to have a process in place as soon as possible. We hope to have an update soon to share with members who have paid their premium.

10. Do I have copayments now? If so, what does that mean?

A copayment is an amount you are required to pay as your share of the cost for a medical service like a doctor's visit or a prescription. The requirement to make copayments was a state change that was separate from Kentucky HEALTH. All MCOs will now charge copayments.

11. What benefits now have a copayment?

- Preferred and non-preferred generic drug: \$1
- Preferred brand name drug that does not have a generic equivalent: \$4
- Non-preferred brand name drug: \$4
- Chiropractor: \$3
- Dental – for members not enrolled in the Alternative Benefit Plan: \$3
- Podiatry: \$3
- Optometry – for members not enrolled in the Alternative Benefit Plan: \$3
- General ophthalmological services – for members not enrolled in the Alternative Benefit Plan: \$3
- Office visit for care by a physician, physician's assistant, advanced registered nurse practitioner, certified pediatric and family nurse practitioner, nurse midwife, or any behavioral health professional: \$3
- Physician service: \$3
- Visit to a rural health clinic, primary care center, or federally qualified health center: \$3
- Outpatient hospital service: \$4
- Emergency room visit for a non-emergency service: \$8
- All inpatient hospital admission: \$50
- Physical therapy, speech therapy, occupational therapy: \$3
- Durable medical equipment: \$4
- Ambulatory surgical center: \$4
- Laboratory, diagnostic, or x-ray service: \$3

Exemptions may apply but are not limited to: Foster children, preventive services, pregnant women, terminally ill and hospice care, emergency services, and some family planning services.

12. Can the Kentucky HEALTH member ID card I received still be used? Is it valid if I see my doctor or go to a pharmacy after July 1, 2018?

Yes. You can use the Kentucky HEALTH ID card.

13. When I received my Kentucky HEALTH new member kit, it included a member handbook request card. Will I receive that soon to better understand what my benefits are and what this all means?

You will receive a member handbook that explains your benefits. Our goal is to send you a handbook as soon as we can.

14. I received a letter saying that I am “Medically Frail.” Am I still considered “Medically Frail” status?

Yes. Any notification or designation of Medically Frail you received from the Commonwealth or your MCO is valid. You will have access to all vision and dental benefits.

15. Will I continue to accrue My Rewards for wellness exams? Can I still participate in online courses for My Rewards?

My Rewards is part of Kentucky HEALTH that has been halted by the Court ruling. My Rewards benefits can not be used for services at this time. You will continue to earn dollars for qualifying activities

16. Will my doctor know that Kentucky HEALTH did not go live July 1, 2018?

The Commonwealth posted an “Important Update About Kentucky HEALTH” on its website, kentuckyhealth.ky.gov. Click on Kentucky HEALTH for more information.

17. If/when Kentucky HEALTH resumes, how will I be notified? Will it start immediately?

If more changes to Kentucky HEALTH occur, we will notify members as soon as is possible. Your health care is our top priority.

18. How will I be notified when I need to comply with Kentucky HEALTH requirements?

The Commonwealth has posted a Kentucky HEALTH update on its website, kentuckyhealth.ky.gov. Click on Kentucky HEALTH for more information.

19. Does this ruling have the potential to adversely affect Kentucky Medicaid in general?

Not at this time.

20. How is the Commonwealth communicating this change to health care providers?

The Commonwealth posted an “Important Update about Kentucky HEALTH” on its website, kentuckyhealth.ky.gov. Click on Kentucky HEALTH for more information.

21. Will Kentucky Health-Net display the correct information now that Kentucky HEALTH isn’t going live July 1, 2018?

Yes

22. Will Managed Care Organizations (MCOs) still be able to waive copayments (as they did before July 1, 2018)?

Copayments were approved for use at the time when the Medicaid benefits changed to Managed Care. The requirement to make copayments was a Commonwealth change that was separate from Kentucky HEALTH. All MCOs will now charge copayments.

23. How will I know when Kentucky HEALTH gets underway/resumes?

A legal ruling was made on June 29, 2018 to stop Kentucky HEALTH for now. The program was sent back to the Secretary of Health and Human Services and Center for Medicare and Medicaid Services for more review. At this time, your benefits are still in managed care and do not include preventive vision and dental services. Communication will be posted on Medicaid's Webpage, and your MCOs, as soon as more information becomes available.

24. Can I submit clinical attestations for “Medically Frail”?

Yes. Please follow the established process.

25. Is the implementation of Kentucky HEALTH still happening?

Based on a recent legal decision, changes to Medicaid under Kentucky HEALTH will not begin on July 1, 2018 as planned.

26. How long has the implementation of Kentucky HEALTH been delayed?

At this time, the Commonwealth is awaiting information from the Centers for Medicare and Medicaid Services. The Commonwealth and your MCO will provide you with information as soon as it becomes available.

27. What does this mean for me?

As of July 1, 2018, your medical benefits will continue as they are with no change. You and your eligible family members can continue to access medically necessary and preventive healthcare services. However, if you received a notice saying you could access vision and dental services through a My Rewards Account, you will not have access to preventive dental and vision benefits.

28. Does this mean I don't have to pay a premium for my coverage?

At this time, no premiums are due.

29. Can I still participate in Kentucky HEALTH?

The Kentucky HEALTH program offers support and resources for those interested in improving their incomes and health. This ruling does not threaten the opportunities Kentucky HEALTH has already created. You can log on to CitizenConnect.ky.gov to take free online courses about health skills, life skills and work skills. You can also visit KCC.ky.gov to find a career center near you, where a coach can help you find training, education and job opportunities in your area.

30. Do I still have to work 80 hours per month to keep my health benefits?

Since the implementation of Kentucky HEALTH has been temporarily stopped and will not go into effect on July 1, you are not required to fulfill the 80 hour per month requirements (PATH).

31. What if I paid my premium already?

Additional information will be forthcoming regarding premium reimbursement.